

SATA Drive Firmware Updater Guide

This document provides step by step instructions for upgrading the SATA Drive Firmware on Wyatt Instruments.

1. Download the utility **SATAFirmwareUpdater.exe** to a PC connected to the target instrument.

Note: If an antivirus-related impediment arises when downloading or using this utility, please work with your organization's IT department to whitelist the **SATAFirmwareUpdater.exe** executable file. Please contact Wyatt Technology for any questions or concerns.

2. Ensure the target instrument is network connected.
3. Double click on **SATAFirmwareUpdater.exe** (C13143).
4. A command window will open. Enter the instrument network name at the prompt, for example **WYATT-1000-T2UD**.
5. The utility will detect the storage device (e.g. CompactFlash card, SATA SSD drive) present in the target instrument.

If a SATA firmware update is required the following text will be displayed:

"SATA drive firmware will be updated. Continue? (y/n)".

Otherwise the utility will display: *"No SATA firmware upgrade required."*

6. If a SATA firmware update is required, type "y" at the prompt and press Enter.
7. If the update is successful, the following text will be displayed: *"SATA firmware upgrade successful."* Otherwise the utility will display: *"Update unsuccessful. Please contact Wyatt Technology."*
8. If the utility detects low SATA drive health, the following text will be displayed: *"The SATA drive health is below manufacturer's recommended specification. Please contact Wyatt Technology."* Contact support@wyatt.com as a replacement drive may be necessary.