

HELEOS™

“Load Factory Default” Fix (Issue#584)

HELEOS systems shipped before December, 12th, 2005 contain a bug which occurs when restoring factory default configurations.

Installing this release and then rebooting your instrument will correct this problem.

PLEASE READ THIS DOCUMENT BEFORE USING THIS SOFTWARE

Although this product has been tested, there remains the possibility of undiscovered fatal errors. Known deficiencies and limitations are listed below.

Please tell us about any defects or anomalies you discover (check the list of known defects below before you call). We may already be aware of a defect, but if we're not, your phone call will alert us to a problem and will improve the quality of the software for all users, including you. When you do have to make a report please include as much information about the steps leading up to the problem and any messages displayed by the application or Windows (i.e. General Protection Faults (GPF) location and module information).

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SYSTEM REQUIREMENTS

- Windows 2000/XP computer with networking

HARDWARE REQUIREMENTS

- Any HELEOS instrument

INSTALLATION INSTRUCTIONS

1. Establish a network connection from the computer to the HELEOS using one of the following:
 - Ethernet crossover cable
 - Local area network
 - Ethernet to USB converter
2. Place the CD in your CD drive.
3. If your system is not equipped with AutoStart:
 - Go to Windows Start Menu
 - Choose Run
 - Press the Browse Button

- Select your CD Drive and then select Autorun.exe.
4. The Autorun menu will be displayed.
 5. Select Upgrade HELEOS and the Setup program will lead you through the installation. When the installation is complete, you will be returned to the Autorun menu.